

Broadcaster contact details: make a complaint

To make a complaint by mail or fax contact the TV station directly. A full list of contact details are below.

If you would like to make a captioning complaint online go to:

http://www.freetv.com.au/Content_Common/OnlineComplaintStep1.aspx

Contact information for written complaints – by state & territory.

NSW

Network/Channel	Mailing Address	Phone	Fax
ABC	ABC Audience and Consumer Affairs GPO Box 9994 Sydney NSW 2001	139 994 (02) 8333 1500	(02) 8333 1203
NBN	NBN Limited PO Box 750 Newcastle NSW 2300	(02) 4929 2933	(02) 4926 2936
Nine	Nine Network (Sydney) PO Box 27 Willoughby NSW 2068	(02) 9906 9999	(02) 9958 2279
Prime Television Northern NSW (NEN)	Prime Television, Northern NSW PO Box 347 HRMC NSW 2310	(02) 4952 0500	(02) 4952 0501
Prime Television Southern NSW (CBN)	Prime Television, Southern NSW PO Box 878 Dickson ACT 2602	(02) 6242 3700	(02) 6242 3889
SBS	SBS Ombudsman Special Broadcasting Service Locked Bag 028 Crows Nest NSW 1585	1800 500 727	(02) 9430 3047
Seven	Seven Network (Sydney) PO Box 777 Pyrmont NSW 2009	(02) 8777 7777	(02) 8777 7778
Southern Cross Northern NSW	Southern Cross Ten, Northern NSW Locked Bag 1000 Coffs Harbour NSW 2450	(02) 6652 2777	(02) 6652 3034
Southern Cross Southern NSW	Southern Cross Ten, Southern NSW Private Bag 10 Dickson ACT 2602	(02) 6242 2400	(02) 6241 6511
Ten	Network Ten (Sydney) GPO Box 10 Sydney NSW 2000	(02) 9650 1010	(02) 9650 1111
WIN Griffith	WIN Television Griffith Pty Ltd PO Box 493 Griffith NSW 2680	(02) 6960 1199	(02) 6964 5069
WIN (Southern	WIN Television, Southern NSW	(02) 4223 4199	(02) 4227 3682

NSW)	Locked Bag 8800 Wollongong NSW 2500		
------	--	--	--

NT

Network/Channel	Mailing Address	Telephone	Fax
ABC	ABC Audience and Consumer Affairs GPO Box 9994 Darwin NT 0801	(08) 8943 3222	(08) 8943 3235
Imparja Television	Imparja Television PO Box 52 Alice Springs NT 5750	(08) 8950 1411	(08) 8950 1422
Nine Darwin	Nine Darwin Territory Television PO Box 1764 Darwin NT 0801	(08) 8981 8888	(08) 8981 6802
SBS	SBS Ombudsman Special Broadcasting Service Locked Bag 028 Crows Nest NSW 1585	1800 500 727	(02) 9430 3047
Southern Cross	Seven Darwin / Seven Central GPO Box 1701 Darwin NT 0801	(08) 8941 5777	(08) 8941 5700

QLD

Network/Channel	Mailing Address	Telephone	Fax
ABC	ABC Audience and Consumer Affairs GPO Box 9994 Brisbane QLD 4001	(07) 3377 5222	(07) 3377 5265
Nine Brisbane	Nine Brisbane Queensland Television PO Box 72 Brisbane QLD 4001	(07) 3214 9999	(07) 3369 3512
SBS	SBS Ombudsman Special Broadcasting Service Locked Bag 028 Crows Nest NSW 1585	1800 500 727	(02) 9430 3047
Seven Brisbane	Seven Brisbane GPO Box 604 Brisbane QLD 4001	(07) 3369 7777	(07) 3368 2970
Seven Queensland	Seven Queensland PO Box 296 Maroochydore QLD 4558	(07) 5430 1777	(07) 5430 1760
Southern Cross	Southern Cross Ten Queensland PO Box 1016 Townsville QLD 4810	(07) 4726 2000	(07) 4726 2109
Ten Brisbane	Network Ten (Brisbane) GPO Box 751 Brisbane QLD 4001	(07) 3214 1010	(07) 3369 3786
WIN Queensland	WIN Queensland Dean Street North Rockhampton QLD 4701	(07) 4930 4499	(07) 4930 4495

SA

Network/Channel	Mailing Address	Telephone	Fax
ABC	ABC Audience and Consumer Affairs GPO Box 9994 Adelaide SA 5001	(08) 8343 4000	(08) 8343 4506
SBS	SBS Ombudsman Special Broadcasting Service Locked Bag 028 Crows Nest NSW 1585	1800 500 727	(02) 9430 3047
Seven Adelaide	Seven Adelaide 40 Port Road Hindmarsh SA 5007	(08) 8342 7777	(08) 8342 7717
Spencer Gulf Telecasters	Spencer Gulf Telecasters PO Box 305 Port Pirie SA 5540	(08) 8638 3400	(08) 8638 3499
Ten Adelaide	Ten Adelaide Locked Bag 10 Adelaide SA 5001	(08) 8225 1010	(08) 8225 1011
WIN South Australia	WIN South Australia PO Box 821 Mt Gambier SA 5290	(08) 8721 8888	(08) 8721 8833
Win Television Adelaide	WIN Television NWS PO Box 9 North Adelaide SA 5006	(08) 8267 0111	(08) 8267 3996

Vic

Network/Channel	Mailing Address	Telephone	Fax
ABC	ABC Audience and Consumer Affairs GPO Box 9994 Melbourne VIC 3001	(03) 9626 1500	(03) 9524 2224
Nine Melbourne	General Television Corporation PO Box 100 Richmond VIC 3121	(03) 9420 3111	(02) 9958 2279
Prime Television Victoria (AMV/PTV)	Prime Television (Victoria) PO Box 7777 Ballarat Mail Centre VIC 3354	(03) 5337 1777	(03) 5337 1700
SBS	SBS Ombudsman Special Broadcasting Service Locked Bag 028 Crows Nest NSW 1585	1800 500 727	(02) 9430 3047
Seven Melbourne	Seven Melbourne GPO Box 4477 Melbourne VIC 3001	(03) 9697 7777	(03) 9697 7789
Southern Cross	Southern Cross Ten Victoria PO Box 888 Bendigo VIC 3552	(03) 5430 2888	(03) 5430 2700
Ten Melbourne	Ten Melbourne Private Bag 5000 South Yarra VIC 3141	(03) 9275 1010	(03) 9275 1011
WIN (Mildura)	WIN (Mildura) 18 Deakin Avenue Mildura VIC 3500	(03) 5051 1099	(03) 5051 1090
WIN (Regional Victoria)	WIN (Regional Victoria) PO Box 464 Ballarat VIC 3353	(03) 5320 1366	(03) 5333 1598

TAS

Network/Channel	Mailing Address	Telephone	Fax
ABC	ABC Audience and Consumer Affairs GPO Box 9994 Hobart TAS 7001	(03) 6235 3333	(03) 6235 3220
SBS	SBS Ombudsman Special Broadcasting Service Locked Bag 028 Crows Nest NSW 1585	1800 500 727	(02) 9430 3047
Southern Cross	Southern Cross Television Tasmania PO Box 873 Launceston TAS 7250	(03) 6344 0202	(03) 6343 0340
WIN Tasmania	WIN Tasmania GPO Box 1209M Hobart TAS 7001	(03) 6228 8999	(03) 6228 8991

WA

Network/Channel	Mailing Address	Telephone	Fax
ABC	ABC Audience and Consumer Affairs GPO Box 9994 Perth 6848WA	(08) 9220 2700	(08) 9220 2899
Prime Television WA (GWN)	Prime Television WA c/o Golden West Network Roberts Crescent Bunbury WA 6230	(08) 9721 4466	(08) 9792 2935
SBS	SBS Ombudsman Special Broadcasting Service Locked Bag 028 Crows Nest NSW 1585	1800 500 727	(02) 9430 3047
Seven Perth	Seven Perth PO Box 77 Tuart Hill WA 6060	(08) 9344 0777	(08) 9344 0687
Ten Perth	Ten Perth PO Box 10 Mirrabooka WA 6061	(08) 9345 1010	(08) 9344 8076
WIN Nine (WA)	WIN Nine (WA) PO Box 99 Tuart Hill WA 6939	(08) 9449 9999	(08) 9449 9900

Network Website Links:

Network	Website link
ABC Television	http://www.abc.net.au/contact/complain.htm
Imparja Television	imparja.com
NBN Television	Nbntv.com.au
Nine Network	channelnine.ninemsn.com.au
Prime Television	primetv.com.au/i-cms.isp
SBS Television	http://www20.sbs.com.au/complaints/
Seven Network	au.tv.yahoo.com/TV
Southern Cross Media	scmedia.com.au
Ten Network	ten.com.au
Win Television	wintv.com.au